



Dispatch Times

December 2014
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Correction Officer Ciera Greene

It was with deep sorrow the Warren County Sheriff's Office announced the loss of Corrections Officer Ciera Greene. Just after midnight on November 12, 2014, Officer Greene was involved in a single car crash after completing her tour of duty. She sustained life ending injuries.

Her selfless duty and call to serve did not end there as she was kept on life support so she could donate her organs to others. She passed away with family and friends by her side on Saturday, November 15, 2014 at approximately 2:00 P.M. She was 23 years old.

Officer Greene received a bachelor degree in criminal justice and Jewish studies from Kent State University in 2012. She became a member of the Warren County Sheriff's Office in February 2013. Officer Greene was an exceptionally driven person and stellar corrections officer who made everlasting impressions on those she served with. Her passion for law enforcement continued as she entered into the police academy in September of this year to fulfill her dream of becoming a Warren County Deputy Sheriff.

We at Warren County Emergency Services offer our sincere condolences to the Warren County Sheriff's Office and the family and friends of Ciera. We dedicate this edition of the newsletter to her.



Employee Spotlight

Employee of the Month



Tramel Waddell
Employee Since 2004

Birthdays

Jesse Madden
December 4th

Rob Plummer
December 13th

Chad Beekman
December 21st

Shawn Hogsten
December 31st

Milestones

James Bishop
Celebrating 1 Year

April Kennard
Celebrating 15 Years

Jesse Madden
Celebrating 14 Years

Brad Edrington
Celebrating 14 Years

Mark Your Calendar!



- **December 5-7**
Waynesville
Christmas in the Village
- **December 5**
Christmas in Mason
- **December 6**
Lebanon
Carriage Parade
- **December 25**
Christmas Day
- **December 31**
New Years Eve

Special Thank You to JEMS

Everyone in Dispatch would like to thank the administration and medics at JEMS for providing meat trays for lunch and dinner to those dispatchers who worked on Thanksgiving.



Congrats to Chief Robert Buchanan



Congratulations to the new police chief for the City of Monroe, Robert Buchanan. Buchanan was a Sergeant for Lebanon Police Department and also served on the Warren County Tactical Response Team as the Sniper Team Leader. He served at Lebanon for 15 years. Buchanan took his new post on Monday November 17. We wish Bob the best of luck on his new position!

Where Am I?

If you know the location of where this picture was taken, email us at melissa.bour@wcoh.net no later than December 21st. Those who answer correctly will be entered into a drawing for a prize. Include your name, phone number, department you work for and your guess of the location and any other details. Don't forget to check back next month to see if you are the one that won!!! This month's photo was submitted by Nancy Machulskiy.

Congrats to Debbie Griffith with Warren County Telecom for guessing last month's location which was the mural on the side of Huntington Bank in Downtown Franklin. Stop by dispatch to pick up your prize!



Did You Know?

Holiday Stress

The winter holiday season, including Christmas, Hanukkah, and Thanksgiving, for most people is a fun time of the year filled with parties, celebrations, and social gatherings with family and friends. But for some, it is a time filled with sadness, self-reflection, loneliness, and anxiety. As emergency communication's operators we anticipate extra calls during this time and are trained to help those needing assistance anyway we can.

The following tips can help prevent stress during the holiday season:

- Be realistic about what you can and cannot do.
- Do not pull all your energy into just one day.
- If you are lonely, try volunteering your time to help others.
- Celebrate the holidays in a new way.
- Spend time with supportive & caring people.
- Make time for yourself.
- Let others share the responsibilities of holiday tasks.
- Keep track of your holiday spending.

Notification List

That time of the year is here! We will be paging out road crews more often and it's imperative that we have correct information. We are asking all agencies to check the phone numbers and names on their notification list and if updates are needed please let us know. Thanks for your help with this!!

Reminder for the Upcoming Winter

We all know that crashes and disabled vehicles will be on the rise during the winter months. During hazardous road conditions it is not uncommon for a driver to leave their vehicle until the roads clear and/or they can get help to remove it. This causes a lot of repeat calls for the same disabled vehicle. We are asking that officers and firefighters tie yellow caution tape around the side mirror of the vehicle that is facing the roadway. This helps when dispatchers are taking these types of calls. They will ask if the caller sees caution tape on the vehicle. If the caller says they see the tape then the dispatcher knows that we have already been out with the vehicle and there is no need to send anyone out. For several years now this practice has reduced unnecessary calls and dispatches.



Holidays Word Search

Happy Holidays Around the World!

F E L I Z Y R R E M S A N T A C L A U N
I K H O L L Y R E C N A D L R E M P U A
R A E G A T R E I E F E H O R F E S C V
V U J I K B U H G C T M G Q B R L S B I
F N R F T Y D F A S G P S U B O U E F D
B E M T N L O B V L I Z Y J U S Y T I A
H I L S G T L E A B W E O L O Y N E G D
Q D W I Q V P D Y L C N T R N A L F E O
D P E M C S H D P I A U T H E D B S V L
X U P B A E G J E T K S I F F I Y E I L
S H O E L I S R F Z E U F G E L J S X S
A I C G N S M F I E G Q S Y S O Z U E C
T Y P L A V R N I N F X I B T H W E N T
S T E L G N I J L E C N M Z E Y W Y Q A
E K I B J M C R K F S H Y A T P V O S E
F H N F A C M E S S E T P J L P F J M P
S E G R S R E T N I B L A G D A N I H L
A P Y W Q H B A M G L P Q S K H I E T K
O A E T I C I R E F I R O T A B R A S W
B G N I S S E R D Y R R E B E L Z Z A R

Happy Holidays in Sweden—**Glad Helg!**

Happy Holidays in Italy—**Buone Feste!**

Happy Holidays in Germany—**Frohe Feiertage!**

Happy Holidays in Croatia—**Sretni Blagdani!**

Happy Holidays in Portugal—**Boas Festas!**

Happy Holidays in Turkey—**Bayraminiz Kutlu Olsun!**

Happy Holidays in Romania—**Sarbatori Fericite!**

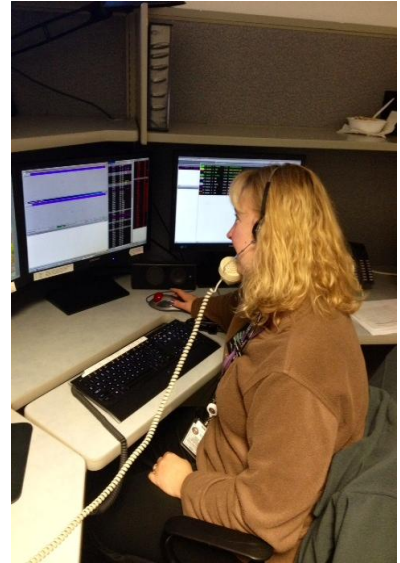
Happy Holidays in Spain—**Felices Fiestas!**

Happy Holidays in Estonia—**Kauneid Puh!**

Happy Holidays in France—**Joyeuses Fetes!**

Call of the Month

On Thursday morning, November 20th just after beginning her shift, Dispatcher Samantha Hall took a 911 call from an 11-year-old girl whose father was not breathing. The grandmother could be heard crying hysterically in the background while the 11-year-old answered all of Samantha's questions. She walked the young girl through CPR instructions on her 34-year-old father. Hall helped the child to remain calm, explaining to her everything that was happening, instructing her as to what she needed to do, and reassuring her throughout the process until Harlan Township units arrived on the scene.



Blanchester Paramedics were requested for assistance while Harlan units continued CPR. The male was transported to Bethesda Arrow Springs by Blanchester where, unfortunately, he was pronounced. Dispatcher Hall did a good job talking to the 11-year-old caller and instructing her on CPR. Great job to Samantha!

October Monthly Dispatch Stats

	Total	First Shift	Second Shift	Third Shift
Took the Most Calls	7,990	Erin Caito 164	Kelly Fiebig 1,142	Allison Wagoner 1,128
Most Status Changes	49,279	Brad Edrington 1,626	Bob Anson 3,173	James Bishop 2,756
Total 911 Calls	4,649	815	1,716	2,118
Total 7-Digit Calls In	11,437	1,664	5,627	4,146
Busiest Day	Friday 10/31 830 Calls			
Busiest Time of Day	15:00 – 16:00 1,139			

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